United Way and its community partner agencies delivered 137,109 service interactions to greater Greensboro residents in 2017-18. Below are a few outcomes of those served.

- 91% of parents increased time spent with their children to support learning at home.
- 89% of youth achieved acceptance to college/post-secondary programs.
- 99% of people connected to a primary health care provider and received needed services.
- 91% of children achieved on-time grade and middle school promotion.
- 94% of people landing a job remained employed for 12 months.
- 82% of people seeking assistance were provided needed shelter or housing.